

On September 24th and 27th 2018, VCH Community Engagement supported 2 sessions with a total of 25 residents, family members and staff. Sessions were held in both the afternoon and evening to provide options for families to attend. The purpose of the sessions was to provide an update on the project phases (timelines) and to engage in discussion on preliminary design/accessibility design elements. This input will be used by the project design team to inform decisions that will ensure the future housing is warm, welcoming and functional for residents. While not all of this feedback may be possible to implement due to budget or development constraints, the project team is seeking every opportunity to ensure that the new Pearson residents housing meets the wants and needs of the Pearson residents.

Participants were asked for feedback on the following:

1. Colour/Finish options: Residents were asked to provide feedback on two proposed colour schemes along with finishes for the apartments. Flooring and counter top samples were provided as well as colour boards that were displayed at Pearson for 14 days. The majority of voters preferred the lighter colour scheme; this information, along with the comments, will be provided to the architects for costing purposes. Going forward, the sample colour options will be included in the individualized care planning to better inform residents about the future accommodation.

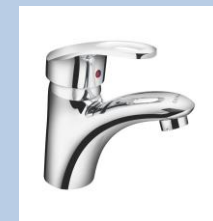
Comments from participants included:

- Can there be a mixture where some of the apartments have the lighter scheme and others have the darker colour scheme?
- Colours are a bit bland; residents want bright, colourful, inviting spaces. Consider choices of colour accent walls to brighten the space.
- Why was vinyl flooring chosen over ceramic tile? (*Response: vinyl flooring is highly durable, safer than ceramic tiles and easy to clean*).
- Provide adequate storage space for residents in their personal spaces

2. Paddle handles vs. Levers for sinks: Residents were asked to offer input on lever handles; specifically whether they preferred a single lever that controls hot and cold, or paddle handles with separate controls for hot and cold. Sensor taps were not presented as an option as they are considered too institutional.

Participants offered mixed opinions, including:

- Paddles are easier to use
- Paddles are better for temperature control and greater functionality
- Single lever is best for people that have hand and finger function
- Provide options to trade out design elements to improve functionality (i.e. faucets vs levers based on person's mobility and personal choice)



3. Communication methods: Residents and families were asked to provide input on how they would like to continue to receive project updates. Many found the information boards a useful way to receive updates and requested that copies of hand outs be placed in a folder for people to take with them. It was agreed that face-to-face sessions will continue to be held, as needed, to allow for updates and discussions throughout the redevelopment project.

In addition to the to the discussion about colours and design features, we also heard that residents and families would like the following ...

- Please show the measurements on future plans and drawings
- Demonstrate that you are listening to residents and family members

Questions that were addressed during the sessions

Q: During demolition and construction of the various buildings related to the project; what impact will there be on the GPC Residents?

A: The project team is working closely with the developer and VCH internal partners (i.e. Environmental Health, Infection Control, Licensing etc.) to ensure the care and safety of residents who reside at GPC and Dogwood throughout the redevelopment process

Q: With the opening of the Onni sales centre soon, will there be an impact on the current parking availability for visitors at GPC?

A: Sales centre visitors will not be permitted to park in the GPC lot, they will have their own parking lot adjacent to the GPC lot).

Q: Will there be guest accommodation for out of town visitors?

A: There will be space in the resident bedroom to accommodate visitors, but a dedicated family room is currently not planned. Options are being explored that would ensure an affordable alternative for visitors. In the interim, the existing GPC family room will continue to be available for use after Phase I has been completed.

Q: Will there be common space to accommodate group gatherings such as church services?

A: The future Dogwood Lodge will have a sacred space as well as a large multi-purpose room

Questions that are still outstanding (for future sessions)

- Please provide more information about the care delivery model when available. (i.e. will there be 24 hour care available for residents living in the new homes?)
- How will room temperature be controlled?
- How will emergency evacuations be conducted in the multi-floor buildings?
- Where will visitors park? Will it be pay parking? How will residential parking be allocated? (i.e. one spot per resident). Will there be space for large, side-loading vans?