

Spring CEANing 2017 Evaluation Form

April 22, 2017

Total Attendees: 53

CEAN/Public Attendees: 35

Board Members: 1

VCH/PVN Staff: 16

Member of CEAN/PVN	Member of the public on a VCH associated committee	VCH Staff member	VCH Board member	Other	TOTAL Evaluations
20	1	5	1	3	30

Please indicate your level of satisfaction with the following:

	Very low 1	2	No opinion 3	4	Very high 5
Topic Discussed			2	4	23
Facilitation			1	5	22
Information provided				7	22
Opportunity for discussion		3	2	13	11
Length of Presentation		1	3	11	13
My views were respected and listened to			2	7	18

Did you feel you learned something new or innovative from this forum?

YES	NO
28	1

If yes, what?

- I never before heard narrative patient work and liked the VCH story.
- How to improve my listening skills and to share others stories
- So much more about storytelling, VCH, Dementia care

- Loved the video clips that were taken at VGH of patients with dementia and shown to the staff. Hope this tool of change will also be adopted by other care homes.
- So much being done to value store. Inspiring!
- The ins and outs of storytelling as presents by SGA roots; the impact/idea of telling stories in different way , e.g. video.
- More ideas of how to promote and incorporate used storytelling in staff education
- The importance of storytelling, and, narrative medicine
- Everyone has stories. Telling them can be helpful. Stories could be adjuncts to conventional therapy
- Resources for sharing stories
- Stories are data with soul...
- Love the spring CEANing...
- I would love to join again in the future
- Diversity of mental health challenges
- Affirmed the importance of story re the “symbols” of one’s life through which heart and mind communicate
- Storytelling a concept I never visited before when considering health issues
- Innovative inspiring ideas on storytelling
- Different ways at approaching problems by talking to others and listening to their stories
- How to tell my story
- Yes! Yes!
- Ideas for incorporating story-telling to improve patient & family centred care
- The role of story in medical practice/education
- Be brave and tell your story
- I met Saori/Belinda and team again!!! Of course topics: mental Health and our future or VCH
- I met new CEAN members and storytelling person Seia
- Storytelling techniques
- The power of patient stories
- I learned that I do have an important story to share – and maybe with new tools confidence to tell it.

How ready do you feel to share your story?

Not Ready 1	2	Somewhat Ready 3	4	Very Ready 5
		5	6	11

What other Support around sharing your story would you like to have?

- Smaller groups (than the flame) to share in more intimate way.
- Exchange with other storytellers
- Opportunity to network. Fabulous presenters (loved Dr. Niamh Kelly’s presentation and Seia was amazing). Venue and food excellent.
- I just need more practice on public speaking. Have only done a little here and there.

- Someone who could do something to listen to us!
- More networking with experts
- More opportunities to both talk and listen
- Would appreciate notes from speaker's presentation
- Need more input on recovery issues
- More from Seia Roots
- A copy of Seia's presentation or notes form in email
- More time

What did you like about this event?

- Everything and the new topic and having Clay and a board member here
- Listening to the stories
- Everything. Great lunch, room, speakers
- Discussion. Listening – telling someone else's story to the group
- So many interesting people: presenters and participants!
- More time and background for last "VCH story" exercise.
- The opportunity to meet people and network
- I learned a lot more than expected
- The friendly atmosphere
- Everyone socializing and very friendly
- Venue. Naimh and Seia particularly
- Diverse
- Topic. Venue. Catering
- The opportunity to interact with others and to hear their stories
- Very interesting and touching
- Excellent presentations and presenters who presented clearly, with respect, transparency.
- Networking opportunities
- VCH CEAN staff: Saori, Belinda, Katie, Breann (you are the best!)
- Thought the subject matter is current to today's health care issues
- It was great
- Topics. Attendees
- The stories. Presenters well prepared and engaging
- Different perspective
- Engagement
- Networking – tools to tell my story. The great speakers.

What are one or two things that would have improved this event?

- More time to interact with presenters and other attendees
- Can't think of any
- More time (but it was great to start and end when we did). No chairs with back to screen
- Less time pressure. And a little shorter. Twitter hashtags
- Topic of cultural humility and PPE.
- Perhaps incorporate more from staff perspective and/or a story from a health care provider who also has been a patient. (sometimes we tend to set a tone of "us" and "them", not today, just in general)

- Don't know. Perhaps a little more time to listen to someone's story about their personal story of mental health and addiction.
- There could have been more time for table discussion
- Instructions re discussion were too vague.
- It was hard to hear (mics? Acoustics?). People talking too fast.
- More time to spend with Zach re FACS and problems in smaller communities
- Time to network more
- More demographically diverse participation
- Cannot think of any
- More time allocated for intros around table.
- Time management is a work in progress
- Time pressures
- More time to discuss topics
- Some presentations were too long
- It's great event. Thank you.

Do you have any additional suggestions or comments?

- Love ya's. "A good gerontologist to know"
- Do this kind of thing again! So great to meet other CEANers.
- Thank you for hosting such a wonderful event.
- All in all it was really very good
- More exact directions to venue – entrance is not 580 W. Hastings, so it was confusing.
- Thank you all for the presentation and respecting our opinions and problems.
- Short grab and go lunches
- None. Great job really 😊
- We can accomplish more together than we ever can apart, especially in health care. Patient benefit is the ultimate point of all health care.
- www.scottishrecovery.net was recommended to the audience in the last session. Please visit this website and look at it through the eyes of some of the family members here today who have a family member with a psychotic disorder and the person doesn't understand they have an illness. Why should these people (not my situation) trust the kinds of help VCH is prepared to offer. This site wants to offer "alternatives to the increasingly disputed and diagnostic approach to mental distress". The site doesn't want to acknowledge that some mental distress is from actual mental illness.
- Excellent!!! Thank you! for including me 😊
- Give more information for further study
- Did have an opportunity to speak with others at lunch, but maybe a table change after lunch would have provided the opportunity to hear others stories.
- Very appreciated. Thank you